

Instructions for joining Clean Energy Credit Union

Start banking with a purpose. Follow these instructions to join Clean Energy Credit Union. Reach out to our member service team at 720-479-7900 or info@cleanenergycu.org if you have any issues.

Step 1:

- Navigate to <u>cleanenergycu.org</u>.
- From the homepage click the "open an account" from the main navigation.



Step 2:

Click "How to Join" from the navigation and review the eligibility requirements, as well as the documents you'll need and how to plan for your deposit. Then click the "Start the Application" button.



Step 3:

Now that you've reviewed the requirements, you're ready to start the application process. Select, "Open a New Membership – Join Us!" from the selection menu.



Select "Personal" from the account options menu.



Step 4:

Select your eligibility.

- Select the option that best describes your eligibility for joining Clean Energy Credit Union for example, if you or a member of your family or household is a member of one of the listed organizations. Alternatively, if you are not currently eligible, you can choose one of the last two options:
 - 1. Request that Clean Energy Credit Union sign you up for a membership with the Solar United Neighbors free of charge.
 - 2. Request that Clean Energy Credit Union sign you up for a one-year membership with the American Solar Energy Society and deduct the associated \$10 membership fee from your opening account balance.



Enroll me as a member of Solar United Neighbors at no cost!

Enroll me as a member of American Solar Energy Society (ASES). (\$10 Membership Fee)

Step 5:

Select the account types you wish to open.

Click on the "+" sign to the right of the "Regular Savings" product. All members of Clean Energy Credit Union are required to open a savings account and maintain a minimum balance of \$5.

Required Products

Select the Regular Savings account to open your membership with Clean Energy Credit Union

Regular Savings

- \$5 minimum balance
- No monthly maintenance fees
- Higher interest earned for higher balances
- Up to six transactions per month (as per federal regulatory requirements)
 Online/Mobile banking access



Free ACH transfers to/from your accounts at other financial institutions
 Min Deposit: \$5.00

Review the account description and click on the "Add Account" button.

Note: We strongly discourage paper account statements for two reasons: (1) protecting the environment is an important part of our mission, so wherever possible we try to reduce the use of paper as well as the need for shipping and transportation; and (2) Clean Energy Credit Union emphasizes a lean business model so that we can pass through the savings to our members in the form of better interest rates. If you absolutely must have paper account statements, you can still sign up for them at the cost of \$7 per statement.



If you'd like to open a checking account and get a debit card, click on the "+" sign to the right of the "Clean Energy Checking" product.

Clean Energy Checking	O
Show more	
Min Deposit: \$25.00	
Clean Energy Money Market	θ
\$2,500 minimum balance No monthly maintenance fees Higher interest earned for higher balances Up transactions per month (as per federal regulatory requirements) Convenient, full access to your funds online/mobile banking Easy transfers to/from your checking and savings accounts Free ACH transfers your accounts at other financial institutions Access to your money at Shared Branches and participatin Deposits up to \$250,000 insured by the National Credit Union Share Insurance Fund (NCUSIF) Free r statements available via online banking Supports new Clean Energy projects!	p to six through s to/from ng ATMs monthly e-
Min Deposit: \$2,500,00	

Select whether you'd like to apply for overdraft protection and whether you'd like to order a debit card for you (and your joint account holder, if applicable). Click on the "Add Account" button.

Clean Energy Checking	×
Description At Clean Energy Credit Union, when you open a checking account, yoi insured deposits are used to help other members afford to use clean e value and convenience of everyday banking with 24/7 access to your rnationwide, mobile, and online banking services, and bill pay. Additional feature(s) Would you like to OPT IN to overdraft protection transfers linked from y Energy Regular Savings account? For more information regarding our Overdraft Protection Programs clice Yes No Would you like to order a Debit Card?*	ur federally energy. Enjoy the money with your Clean ck <u>here</u> .*
	•
Add Account	

Select whether you'd like to open a money market account by clicking on the "+" sign to the right of the "Clean Energy Money Market" product.

Clean Energy Checking	Đ
Show more	-
Min Deposit: \$25.00	
Clean Energy Money Market	0
\$2,500 minimum balance No monthly maintenance fees Higher interest earned for higher balances Up to six transactions per month (as per federal regulatory requirements) Convenient, full access to your funds through online/mobile banking Easy transfers to/from your checking and savings accounts Free ACH transfers to/from your accounts at other financial institutions Access to your money at Shared Branches and participating ATMs Deposits up to \$250,000 insured by the National Credit Union Share Insurance Fund (NCUSIF) Free monthly e- statements available via online banking Supports new Clean Energy projects!	
Min Deposit: \$2,500.00	

Review your selected products, make changes or deletions using the edit or trash can icons on the right.

Your Selected Products	
Clean Energy Checking	⑪
Regular Savings (required) Selected Features: EStatements	Ū
Clean Energy Money Market	山

Step 6:

Answer the questions and then click "Continue" at the bottom of the page.

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Please choose an account sect WHEN CALLING IN – it will allo verification. Examples: "Hippop information as your word/phrase	ity word or phrase. THIS WORD/PHRASE WILL BE SPE w us to verify your identity and perform account transaction tamus", "Boston Red Sox", "Batman and Robin" Restriction - Words and Phrases only, no numbers or special charaction - Words and Phrases only, no numbers or special charaction - Words and Phrases only, no numbers or special charaction - Words and Phrases only, no numbers or special charaction - Words and Phrases only, no numbers or special charaction - Words and Phrases only, no numbers or special charaction	CIFIED TO US OVER THE PHONE ons or changes without further ons: -Please do not use any persona ters -Between 6 and 20 characters *
Are you also applying for a loan	with Clean Energy CU?*	
		•
Do you give Clean Energy CU p Pal? For Terms and Conditions,	ermission to send a one-time SMS text with information fo click <u>here</u> .*	or verifying your identity through ID-
		•
	*Required Field(s)	



Step 7:

Fill in the requested personal information.

OPTIONAL: if you so choose, you can upload a photo of the back of your driver's license in order to autopopulate.





Once you've completed the requested personal information, select whether you have any beneficiaries, select whether you have a joint applicant, and then click the "Continue" button at the bottom.

Do you have any beneficiaries? *		
Yes		No
Do you have another applicant? *		
Yes		No
*Rec	quired Field(s)	
(Continue	
Or	Go Back	

Designate how much you'd like to deposit as your opening deposit.



\$25.00	
Regular Savings (\$5.00 minimum)*	
\$5.00	
Clean Energy Money Market (\$2,500.00 minimum)*	
\$2,500.00	
Total Deposit *	
\$2,530.00	

Select how you'd like to fund your opening deposit. If you choose to transfer funds from another financial institution, fill in your account info and click the "Done" button.

Mail A Check Transfer from a Clean Energy Credit Union Account I agree to fund the account(s) with the method selected * *Required Field(s) Continue
Transfer from a Clean Energy Credit Union Account I agree to fund the account(s) with the method selected * *Required Field(s) Continue
I agree to fund the account(s) with the method selected * *Required Field(s) Continue
*Required Field(s) Continue
Continue
Continue
Account Type *
Please select
Name On Account *
Nicole Burford
Account Number * ()
Routing Number* O
Financial Institution *
Financial Institution State *
Please Select
Required Field(s)
Done

If you select the "mail a check" option, make your check payable to "Clean Energy Credit Union" and mail it to Clean Energy Credit Union, PO Box 4233, Englewood, CO 80155.

Step 8: Review your entries and selections.

✓ Review and Submit

Product Selections		
Regular Savings ✓ EStatements	Clean Energy Checking	Clean Energy Money Market
Product Additional Features		
Clean Energy Checking		
Would you like to OPT IN to overdr	aft protection transfers linked from your Clean Energ	y Regular Savings account?
For more information regarding our Yes	Overdraft Protection Programs click here.	
Would you like to order a Debit Ca Yes, please order only myself a d	d? iebit card	

Read, sign and submit the disclosures at the bottom of the page. Then click "I Agree" to complete the application.

🔊 Read, Sign and Submit*
Your application is not complete until you read the disclosure below and click the "I Agree" button in order to submit your application.
You are now ready to submit your application! By clicking on "I agree", you authorize us to verify the information you submitted and may obtain your credit report. Upon your request, we will tell you if a credit report was obtained and give you the name and address of the credit reporting agency that provided the report. You warrant to us that the information you are submitting is true and correct. By submitting this application, you agree to allow us to receive the information contained in your application, as well as the status of your application.
I understand and have read the Online E-Sign Disclosure & Consent
I understand and have read the Membership Agreement and Disclosure
I understand and have read the Electric Funds Transfer Disclosure
I have read and understand the <u>Privacy Policy</u>
I Agree

Make sure that you arrive at the "Congratulations" screen which confirms that your membership application was successfully submitted.



Return to our website

Step 9: Sign Your Account Card

Be on the lookout for your "Account Card" which will be emailed to you via DocuSign within a couple days of completing your online membership application process. Please be sure to check your junk/spam folder as well as your inbox. Please note that you may have to upload your driver's license or ID to the Account Card via DocuSign.



After you've signed your Account Card via DocuSign, your initial funds will be deposited to your account via electronic transfer (or via written check if you chose to send one via snail mail) which may take a couple days to process. Then your membership and your account(s) will be finalized, you will receive a welcome letter via email that provides your account number(s) and online banking registration instructions, among other info.

Step 10:

Verify your identify with ID-Pal.

- Depending on your preferences, we will send you a link via text or email or you can visit this <u>https://www.cleanenergycu.org/id-pal/</u> to download the ID-Pal app.
- Our <u>ID-Pal page</u> also includes a video walk-through on how to complete your identity verification.
- Once you download the app on your smartphone or tablet follow the steps to verify your identity.



Once you have completed the steps within ID-Pal you can delete the app.

dated within the last 3 months.