

Clean Energy Credit Union Text (SMS) Messaging Terms and Conditions

Clean Energy Credit Union uses a service called ID-Pal to verify member's identities during the application process. This service requires us to use SMS text messaging to send a custom link to the download the ID-Pal app and verify your identity. See our SMS terms and conditions below.

What we do with your mobile number

Privacy: Clean Energy Credit Union does not share or use your mobile number for any other purpose, other than as stated in our [Privacy Policy](#).

Fees: Clean Energy Credit Union does not charge users fees to receive text messages. However, Message and Data Rates May Apply. Your mobile carrier may put these charges on your mobile bill or may deduct them from your prepaid account.

Frequency: Currently, Clean Energy Credit Union only uses SMS texts on a one-time basis to send you a link to ID-Pal for identify verification.

Opt-In: By opting in to use ID-Pal via the Clean Energy Credit Union membership application, you agree to receive text messages from Clean Energy Credit Union.

How to opt out

Opt-Out: To opt-out (discontinue receiving messages), reply "STOP" from your mobile device. You will not receive any additional messages unless you opt-in again.

Warranty: Clean Energy Credit Union is not liable for any delays in the receipt of any SMS messages connected with this program. Delivery of SMS messages is subject to effective transmission from your wireless service provider/network operator to your mobile device.

Privacy

Clean Energy Credit Union respects your privacy. We will only use the information you provide to transmit a link to use ID-Pal. Nonetheless, we reserve the right at all times to disclose any information as necessary to satisfy any legal, regulatory or governmental request, to avoid liability, or to protect our rights or property. When you complete forms online or otherwise provide an organization the information in connection with the service, you agree to provide accurate, complete, and true information. You agree not to use a false or misleading name or a name that you are not authorized to use. If we, in our sole discretion, believe that any such information is untrue, inaccurate, or incomplete, we may refuse you access to the service and pursue any appropriate legal remedies. Please view our full [Privacy Policy here](#).