

Website Privacy Policy

Our Online Privacy Practices

Keeping financial and personal information secure is one of our most important responsibilities. Clean Energy Credit Union is committed to protecting the information of our members and other non-member visitors who use our website. We value your trust and handle all personal information with care.

As with information we collect through other means, we use the information you provide online to respond to your needs, service your accounts, and provide you information about our products and services.

Secure Transmissions

To ensure information remains confidential, Clean Energy Credit Union uses encryption technology such as Secure Socket Layer (SSL) to protect information you enter and submit from our website.

Email Security

Regular email is not secure. You should never provide information that is sensitive or confidential (ex. social security number, account number or PIN) through unsecured email.

Cookies

A cookie is a small piece of information that a website stores directly on the computer you are using. Cookies may contain a variety of information from a simple count of how often you visit a website to information which allows customization of a website for your use. Clean Energy Credit Union uses cookies to gather data about the usage of our website and to ensure that you have access to your account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

We use cookies and information gathered through their use to make your experience with Clean Energy Credit Union more personalized based on the products, services, or other interaction you have with us and other websites. Information gathered through use of cookies may be used to make offers to you via online ads. We also use cookies, sometimes in conjunction with service providers, in online advertising either on our own website or on third party sites to help

determine which of our advertisements are most likely to appeal to you.

Third Party Links

Clean Energy Credit Union provides links to other organizations' websites as a service to our members. Clean Energy Credit Union does not control and is not responsible for the product, service, or overall website content available at a third-party site. Clean Energy Credit Union neither endorses the information, content, presentation, or accuracy nor makes any warranty, express or implied, regarding any external site. Clean Energy Credit Union does not represent either the third party or the member if the two enter into a transaction.

Clean Energy Credit Union's privacy policies do not apply to linked websites. You should consult the privacy disclosures on any linked site for further information, especially before providing any personal non-public information.

Child Online Privacy and Protection

Clean Energy Credit Union does not actively solicit or collect data from children. As per the Children's Online Privacy Protection Act (COPPA), the Credit Union does not knowingly market to children under the age of thirteen (13) online or otherwise. If we receive information from anyone who identifies himself/herself as being under the age of eighteen (18) or if we have reason to believe someone under the age of 18 is making the contact, we will treat that contact accordingly and, as such, we will only respond to a direct account inquiry and will not seek to actively solicit any other products and/or services. For more information about the Children's Online Privacy Protection Act (COPPA), visit the FTC website: www.ftc.gov.